



AT SEA • ON SHORE • ON RAILS

Corporate Policy

=> Generalities

In accordance with our code of conduct and strategy, the Global General Management engages to implement actions for ensuring achievement and maintenance of the following objectives.

Global Management Commitment

The global management has implemented management systems and engages to

- ✓ Monitor the efficiency of the management systems
- ✓ Define targets regarding quality, environment, health and safety in accordance with the strategy and the context of the different sites
- ✓ Define actions for facing risk and opportunities
- ✓ Set up, implement and regular review processes including a review of the actions realized for handling risks and opportunities
- ✓ Providing the resources needed for maintaining the management systems as well as communication of respective responsibilities and rights

Management team commitment

Both general management and our management teams are aware of their exemplary role and assume responsibilities.

The area manager engages to continuously plan audits to monitor all departments with impact on health and safety, product safety as well as on environment and the quality of our products, processes and services.

Ensuring and constant increase of customer satisfaction

Our customer is the focus of our activities and evaluates our performances.

We meet our obligations which we agreed with our customers in order to maintain their confidence and our partnership.

Availability and transparency for of our interested parties

We regularly review the needs and expectations of our interested parties at all sites from the aichele GROUP.

Corporate Policy => Generalities

100% IT Safety

We aim to ensure a safe and confidential communication with our employees, customers, suppliers and service providers. We implement IT safety standards at all sites of the aichele GROUP. All employees are trained on our IT safety guidelines. The IT contingency manual grants IT safety during unexpected situations.

Promoting improvements

Continuous improvement of the aichele GROUP's overall performance is a permanent objective of the organization. We promote continuous development of the management systems applied within the aichele GROUP.

Respecting legal and governmental requirements

The company engages to respect all relevant legal and governmental requirements as well as the binding obligations regarding our business activities.

Corporate Policy

=> Health and Safety

Ensuring health and safety at work

Our employee's health and safety has top priority.

For this reason, general management engages to implement all actions as defined in our code of conduct.

0 work accidents

Health and safety risks are regularly analyzed and eliminated.

The number and development of serious work accidents are monitored in the frame of the management reviews from each site. Any incident is subject to consequent analysis to prevent reoccurrence.

Providing an optimal work environment

We provide sufficient and appropriate equipment and resources to allow safe and health-protecting work for our employees but also for our customers, suppliers and service providers on place.

Promoting safety awareness of our employees

Thanks to a clear communication, involvement and training of our employees we increase their awareness for safety and reinforce their competences regarding health and safety at work.

Corporate Policy

=> Quality

Ensuring the deadlines, quantities and quality of our products, processes and services as agreed with our customers

Thanks to clearly defined processes and responsibilities within the GROUP, we equally ensure the quality, quantity and delivery reliability of our products, processes and services and also ensure traceability of our products.

0 defects

We follow a "0 defect strategy". Preventing defects has priority over removing defects.

By applying the knowledge management, using "best practice" and lessons learned, we are able to remove the root causes to make sure that the defect will not occur again.

Implementing and maintaining intensive partnership-relations with our suppliers and service providers

The quality of our products, processes and services also bases on the quality of parts and services provided by our suppliers and service providers. We therefore request highest quality from our suppliers and external service providers and support them to achieve mutual quality targets.

Customer orientation

Procedures and responsibilities for determining and ensuring customer requirements and expectation are anchored in all of our company processes. If needed, we directly contact the customer to commonly improve the products, processes and services.

Promoting quality awareness of our employees

Quality trainings, employee interviews and involvement of our employees in problem solving processes make sure that our employees are aware of their contribution to the quality of our products, processes and services.

Corporate Policy => Environment

Protecting the environment

All sites of the aichele GROUP have implemented an integrated environmental management system to continuously improve environment protection in all services and thus reduce the environmental impacts.

Reduction of our CO² footprint

The aichele GROUP aims to continuously reduce the resource and energy use, to minimize emissions and disposal and to avoid any kind of waste in order to reduce the company's carbon footprint. Appropriate indicators help to define and implement targeted actions.

Sustainability from the very beginning

Starting with selecting the material, we strive to develop safe and sustainable products. For us, innovation also includes the search for economically feasible alternatives.

Climate change adaptation

In the frame of the site's context reviews with involving interested parties, the impacts of climate change are reviewed and actions for climate change mitigation and adaptation are implemented where needed and possible.

Promoting environment awareness of our employees

The aichele GROUP promotes the awareness and responsibility for environment of their employees and ensures that respective information or training is done for environment-related domains.